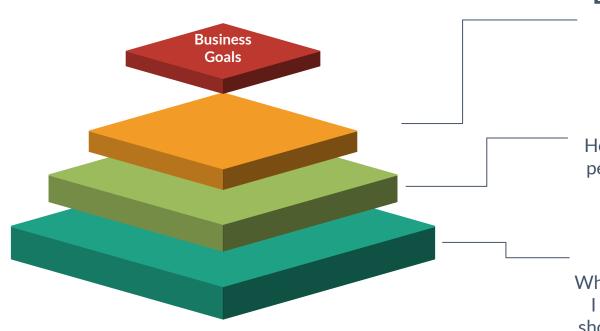
PET FOOD INDUSTRY REPORT



Who are we

INDARU is a consulting firm specialized in media and data analysis

We provide services around media consulting, media audits and data & analytics with the final goal of optimizing advertisers ROI



Data Science & Analytics

Strategic media and business recommendations based on data

Media Audits

How is my current media investment performing? Are there currently any opportunities to improve?

Media Consulting

Which agencies should I work with? Do I have the right Ad Tech tools? How should my marketing department look like?



What is important to know about us



Independent Advice

- We are 100% free of any conflicting agreements with media agencies or technology vendors
- Being an owner-operated business also gives us speed & agility



Data & Media Experts

- 50% of our employees are mathematicians with masters and PHDs in Data Science
- Media consultants have an average of 12 years of experience in media



Actionable Insights

- Our approach is 100% practical.
 We have been in the customer side and we can understand your pains
- On top of strategic advice, we have the hands-on knowledge to activate campaigns if needed



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Executive summary

- Global pet market value will be valued at USD 225 Billion by 2027 (p.13) driven by **growth in LATAM and APAC** (p.20-21), the movement towards **more premium products** (p.15), and **pet humanization trend** (p.30-52)
- In 2022, the **U.S.** is the biggest market followed by China, Brazil, UK, Japan, Germany, and France (p.22). The top 2 companies, Mars and Nestle, control 30% of the market but the rest is very fragmented (p.24-25)
- With pet owners treating pets like part of the family and some even as an alternative to children (p.37-39), development in human lifestyle will continue to reflect development in pet care such as specialized diets (p.40-48) and cannabidiol (CBD) use (p.49-50)
- The main purchase decision-maker in the pet food category is the **female Millennial or Gen X** belonging to a household with more than 2 adults (p.56-58)
- Since pet owners are more receptive to advertising across a wider range of media (p.60-63), Marketing Mix Modeling (MMM) is important to reach your target audience efficiently and effectively



Executive summary

- Millennials are the **primary shoppers in a multi-person household** (*p.66*). Aside from price, proximity, research, reviews, and home delivery, **automation or online subscription is becoming another important factor** for Millennials (*p.69*, *76*, *81*)
- Gen X are as **willing to try new products when shopping online** as younger generations (*p.94*). They are influenced more by retailers so **retailer-partnership is important** (*p.87*). They are the biggest spenders and are **willing to pay for convenience** (*p.84-86*)
- The pet food industry's future is at risk as Gen Zs have **low interest in pet ownership and low awareness in brands** (*p.104-106*). Reaching Gen Zs effectively will be challenging since they are omni-shoppers and consume a wide range of media (*p.99-103*)
- Pet Industry only spends 9% on digital while the rest of the categories are already at more than 60% (p.109).

 Across industries, marketers continue to increase spending on digital and decrease spending on traditional media (p.111)
- Even with recent innovations, marketers continue to face challenges in making the most out of digital media such as connecting demand-side platforms with other marketing tools and limiting media waste (p.115-116)



Recommendations to growth your business

- Increase your digital presence: Online purchasing is growing (12%) however pet industry investment is only a 9% lagging far behind other industries. Marketing spend on digital is consolidated and growing in other industries due to its personalization and measurement capabilities.
- Approach your audience with relevant content and measure its effectiveness.

 With the humanization of pets, trends in the personal lives of people are reflected in pet care such as health and nutrition. Use these trends to reach your audience with different creatives and messages and test which works better and which helps you the most to engage with your audience.
- The importance of measurement: pet owners are impacted by advertising across a wider range of media, with multiple touch points where measurement is key. Marketing Mix Modeling (MMM) is the best tool to measure which is the best media mix to target your audience efficiently and effectively.



Recommendations to growth your business

How to approach millennials: Automation/online subscription is becoming a sought after feature.

Leverage your knowledge of your customers and build a strong 1st party strategy to engage with them, work on their loyalty and strength your relationship.

- How to approach GenX: Gen-Xers are not only influenced by brands but also by retailers. Retailers play an important role in the shopping process. Work on an omnichannel strategy and track it with marketing dashboards that will allow you to see real time data from different sources to help you take better decisions.
- How to approach Gen Z: The lack of loyalty to any brand is an opportunity to build a media strategy based on data where personalization is key. Deliver a better experience to your potential customers taking advantage of ad tech cutting edge tools.



Indaru can help you save time and resources while increasing the return on investment of marketing activities









>> Find out more at www.indaru.com



MARKET OVERVIEW

Market overview highlights

- Global Pet Market forecasted to be USD 225 Billion by 2027 with a shift to higher priced products
- 2 Consumers will both **spend and buy more pet food** in the next 5 years
- Pet food is largely bought in offline channels (93%), but **online channel is growing (11.7%) thanks to the growing popularity of mobile use over desktop**
- In 2022, **U.S.A. contributes 40% to the global pet food market** while 13 countries contribute the next 40%
- In 2027, N. America will still be the #1 region but LATAM and APAC will overtake then #2 W. Europe
- In 2027, **Argentina leaps from 14th to 2nd biggest country** while Indonesia enters the top 80%
- Global Pet Food Production is largely produced in Europe and N. America
- The top 25 companies control almost 50% of global pet food market value
- Mars and Nestle are the top 2 companies contributing close to 30% of global value



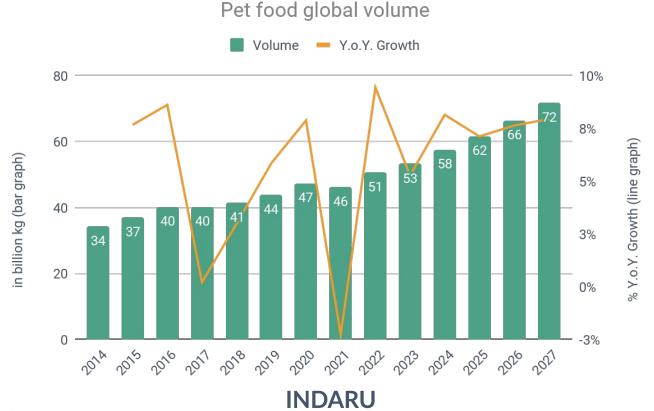
Global pet market value forecasted to grow at 10.5% CAGR for the next 5 years and reach USD 225 billion by 2027





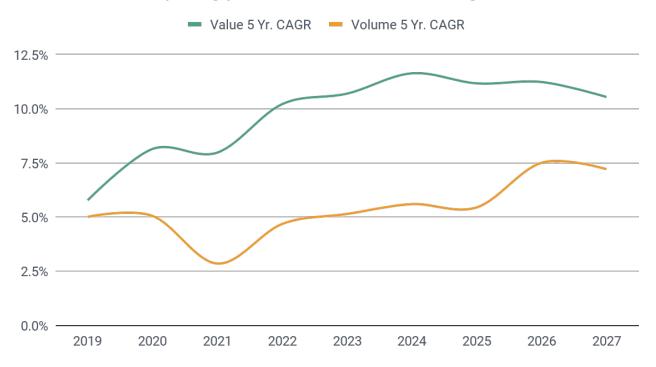


Global pet market volume forecasted to grow at 7.2% CAGR for the next 5 years and reach 72 billion kg by 2027



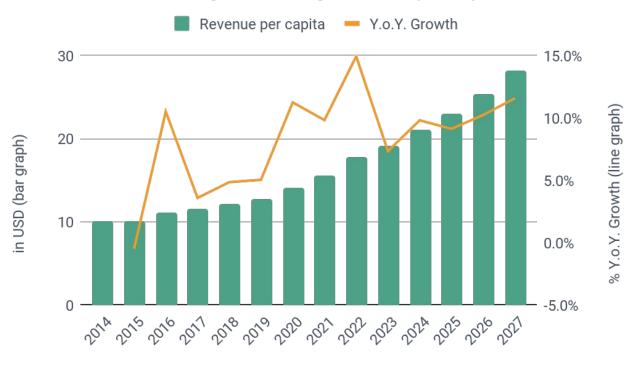
Global pet food market will continue to be more premium with value outpacing volume growth

Comparing pet food value and volume growth



Consumers are expected to spend more on pet food as global per capita spending will increase at 9.6% 5yr. CAGR

Pet food global average revenue per capita





Consumers are expected to buy more quantity on pet food as global per capita volume will increase at 6.4% 5yr. CAGR

Pet food global average volume per capita



Pet food is still largely bought in offline channels (93%), but online channel will grow at 11.7% for the next 3 years

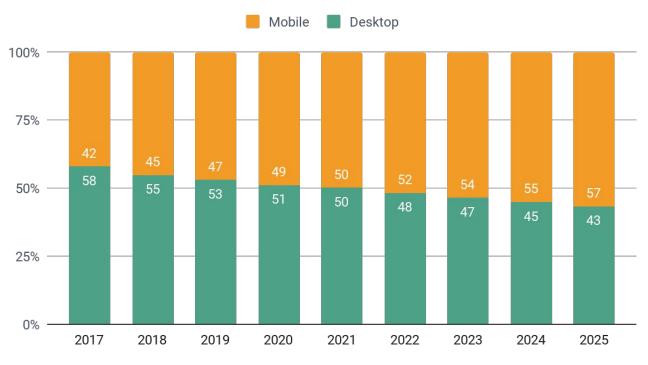
Pet food revenue sales channels





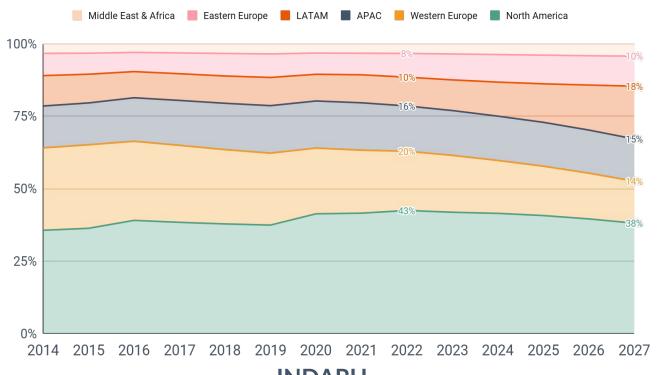
Online pet food consumers are expected to use mobile devices more for purchases

Online revenue split by medium



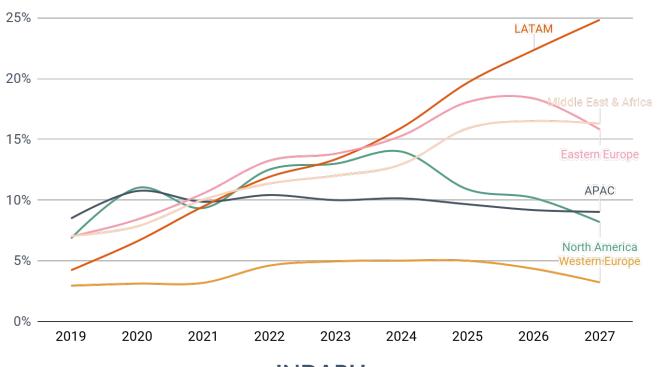
By 2027, North America will remain #1 in revenue while LATAM and APAC will both overtake Western Europe

Pet food revenue % by region



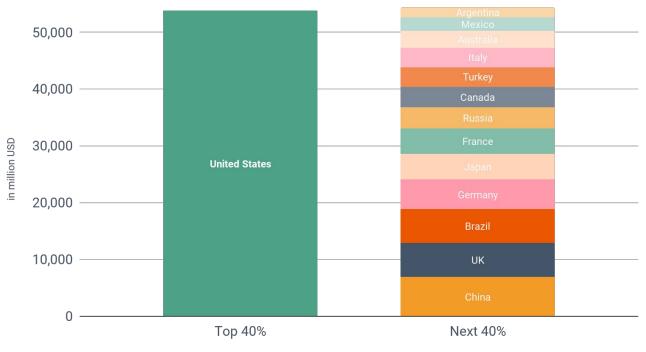
LATAM will be fastest growing while Western Europe will be the slowest

Pet food revenue 5yr. CAGR by region



United States has the biggest share of the pet food market in 2022

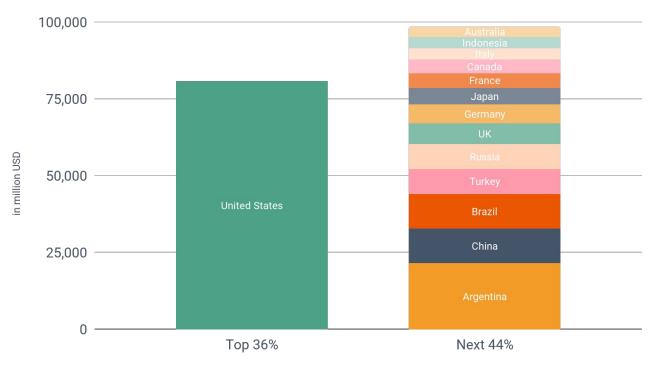
Countries representing top 80% of 2022 global pet food market value



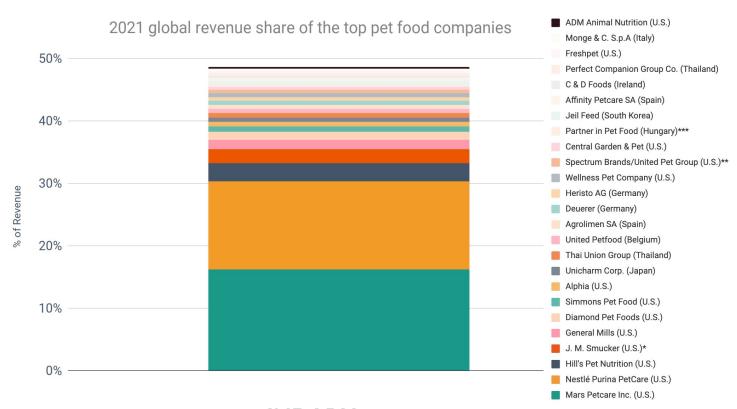


In 2027, Argentina leaps to #2 with 10% share while Indonesia edges out Mexico to be part of the top 80%

Countries representing top 80% of 2027 global pet food market value

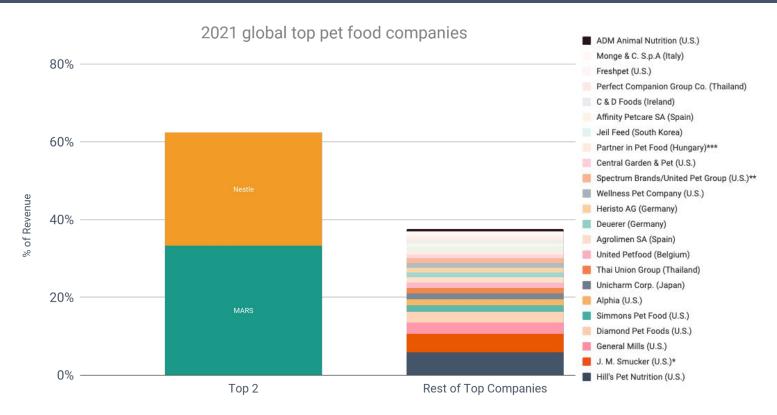


Top 25 pet food companies contribute to almost 50% of global revenue in 2021





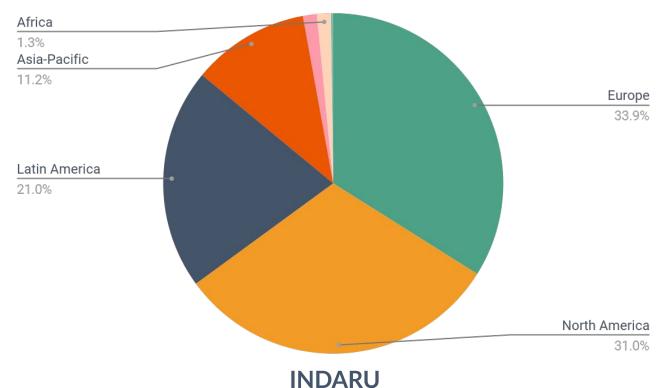
Mars and Nestle contribute more than 60% of global 2021 revenue of the top 25 pet food companies



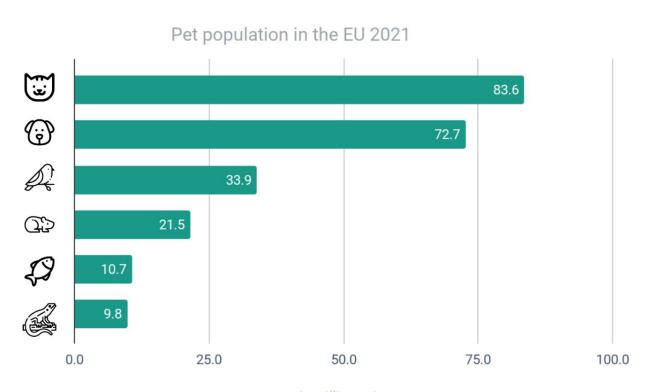


Europe was the #1 region for pet food production in 2021





Cats and dogs are the most popular pets in EU



EU dog food market is forecasted to grow to USD 15b by 2025. No major shifts as dry food continues to be half the market





EU cat food market is forecasted to grow to USD 14b by 2025. Wet food is preferred but treats & mixers continue to grow







PETHUMANIZATION

Pet humanization highlights

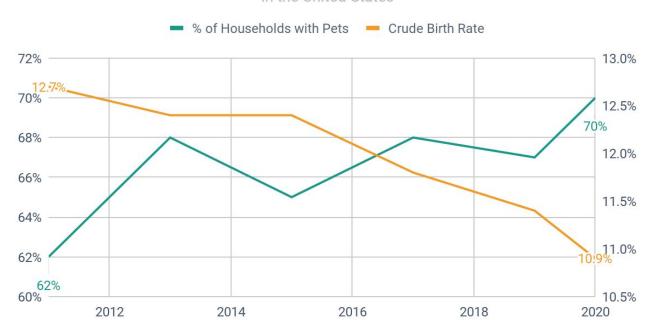
- Pets have become an alternative to babies as pet ownership increases but birth rates decline
- 91% of Americans treat pets as part of the family while only 4% of British and 8% of Chinese people treat pets as nothing more than just pets.
- 3 Trends in the personal lives of people are reflected in pet care such as health and nutrition
- In the US, younger generations have become more **selective of their diets**
- 5 The Natural Pet Food market in the US is forecasted to grow to USD 12 Billion by 2027
- The same trend can be expected to happen in China where more **Chinese people have specialized diet**
- The **#1 factor** in buying pet food in China is **nutrition and ingredients**
- 8 In Europe, pet-owners on specialized diets are more likely to feed their pets specialized diets as well
- 9 Even the use of Cannabidiol (CBD), the active ingredient in cannabis, have influenced the pet industry



US households with pets have increased over the years while US birth rates have declined

Pet ownership growth vs birth rate

in the United States

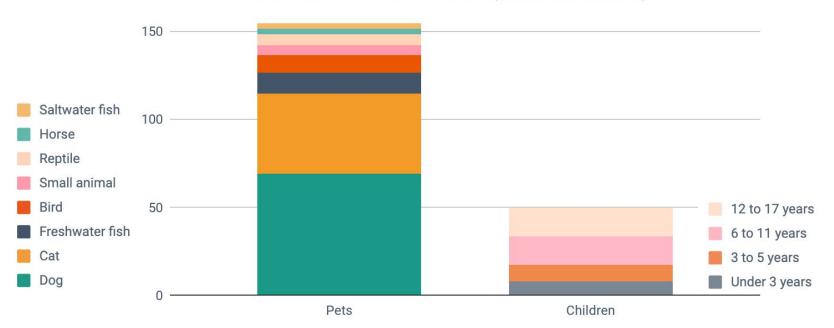




In the US, households with pets outnumber households with children

Comparing # of households with pets vs with children

in the United States as of 2021/22 (in million households)

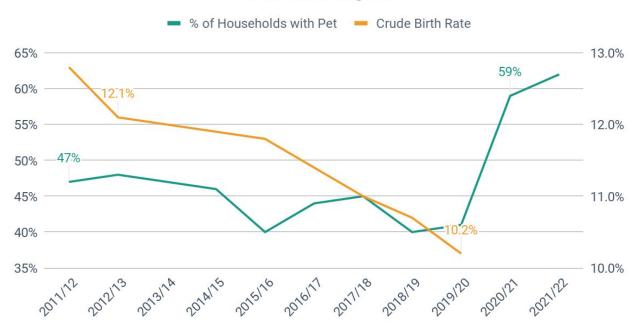




UK households with pets have increased over the years while UK birth rates have declined

Pet ownership growth vs human birth rate

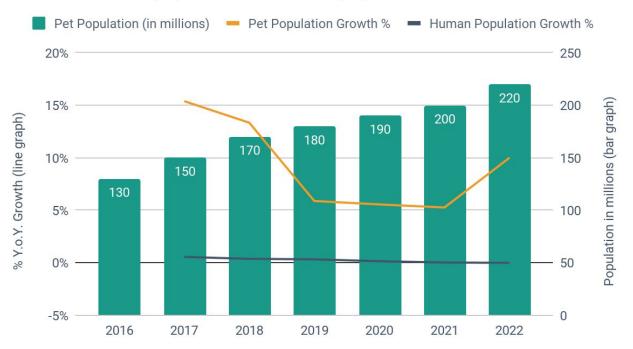
in the United Kingdom





In China, pet ownership is still increasing while human population growth is close to 0

Pet population vs human population in China

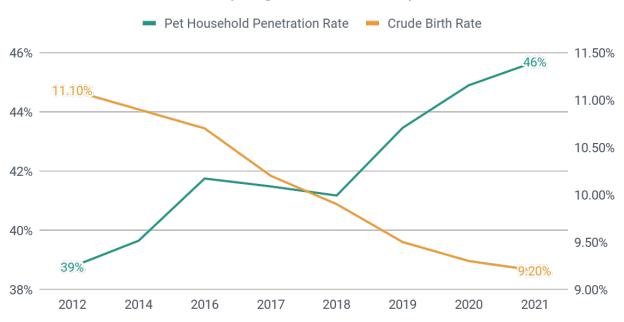




In EU, pet ownership is steadily increasing while birth rate continues to decline

Households with pets vs crude birth rate

comparing Y-o-Y values in Europe

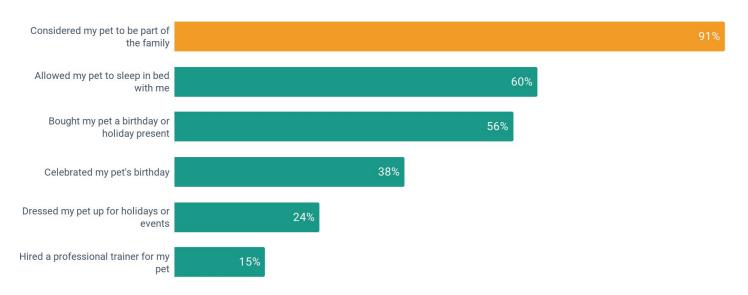




91% of Americans not only treat pets like humans but also as part of the family

Attitude towards pets

% of United States population as of May 2022

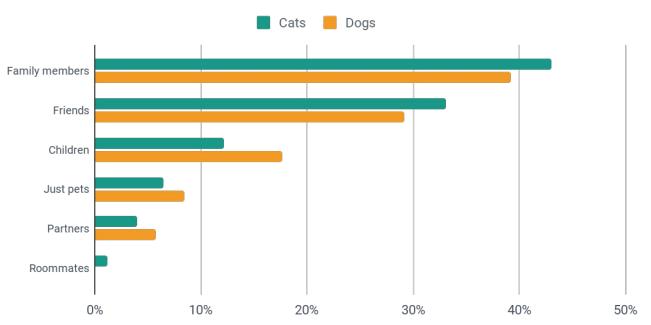




In China, only 8% of the population treat pets as nothing more than just pets



% of population in China as of 2021

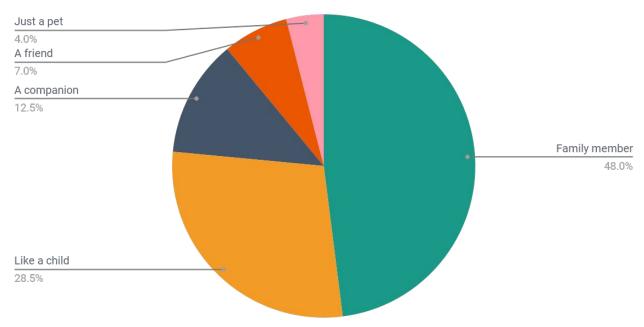




In the UK, only 4% of the population treat pets as nothing more than just pets

How pets are perceived by pet owners

% of population in the UK as of 2021

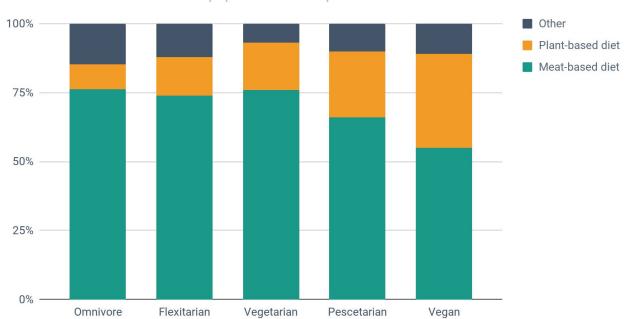




In fact, the diets of the European pet owners influence what their pets are fed

Pet owner's diet vs what they feed their pets

% of population in Europe as of June 2021





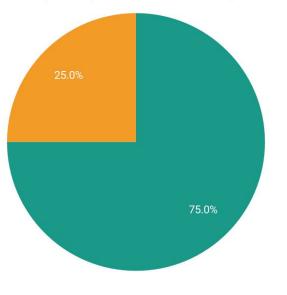
3 out of 4 pet owner's in France buy specialized food for their pets

Share of pet owner's buying specialized pet food

% of population in France, 2021

Food adapted to the specificities of your pet (small dog / large dog, indoor cat, sterilized cat, etc.)

Standard food (without specificities, the same for all your animals, etc.)

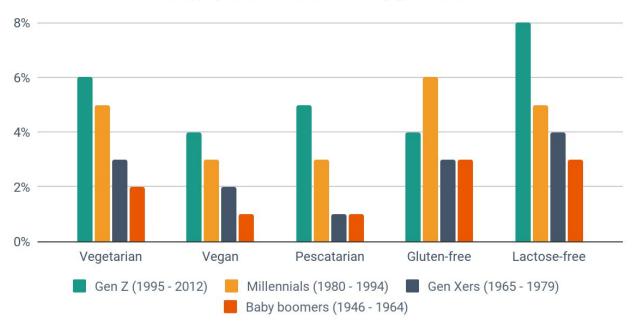




In the US, those who follow specialized diets generally increase as each generation passes

Diet types followed by Americans

% of population as of Q2 2022, by generation

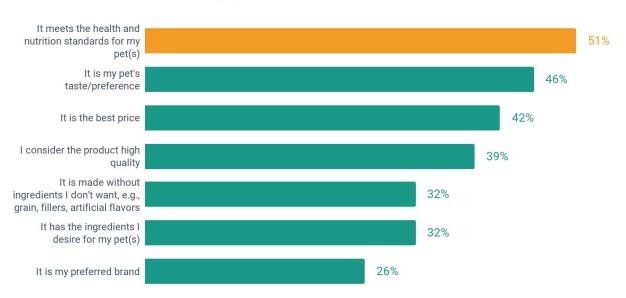




In US, nutrition is the leading consideration for pet food while taste preference is the 2nd consideration

Considerations when buying pet food

% of population in the United States in 2021

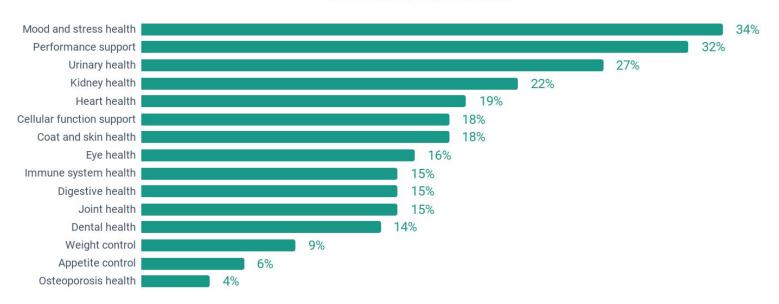




Mood & stress, performance support, and urinary health are the fastest growing pet food products in the US

Sales growth of pet food products

in the United States in 2022

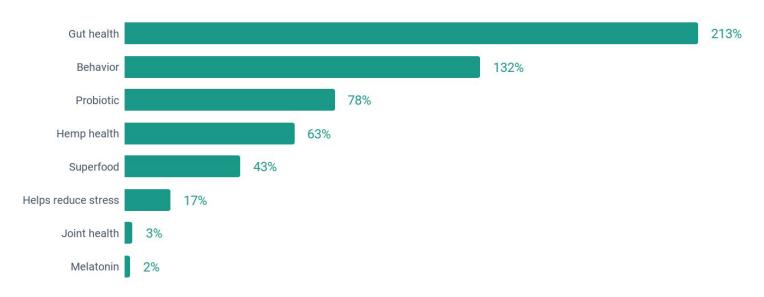




Gut health, behavior, and probiotic are the claims of the fastest growing pet supplements in the US

Sales growth of pet supplements

in the United States in 2022





The natural pet food market in the US is forecasted to grow to USD 12 billion by 2027

Natural pet food market sales in the US (in billion USD)

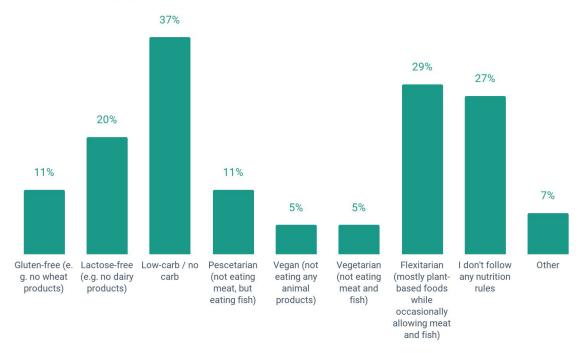
including forecasted sales from 2021 to 2027





In China, more people follow a specialized diet than those who do not

% of population who observed diets in China in 2022

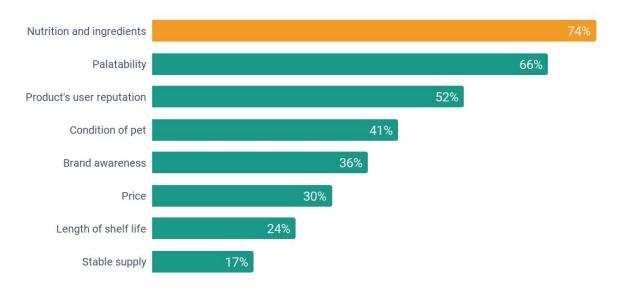




Nutrition is as important in China when buying pet food while taste preference is also the 2nd consideration

The major buying factors for pet food

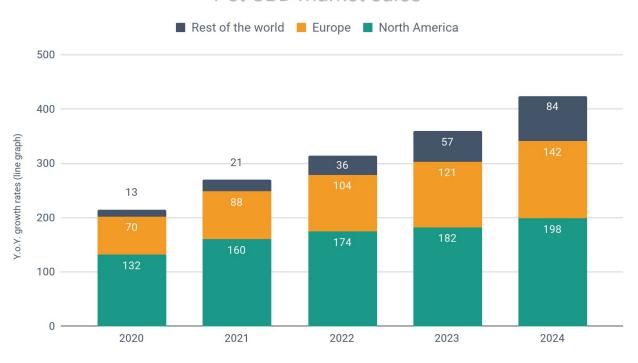
% of population in China as of April 2021





Globally, cannabidiol (CBD), the active ingredient in cannabis, also finds its way into pet food

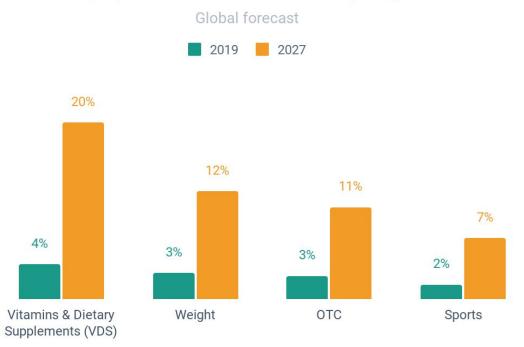
Pet CBD market sales





Cannabidiol (CBD) use will continue to spread in human lives especially in vitamins & dietary supplements

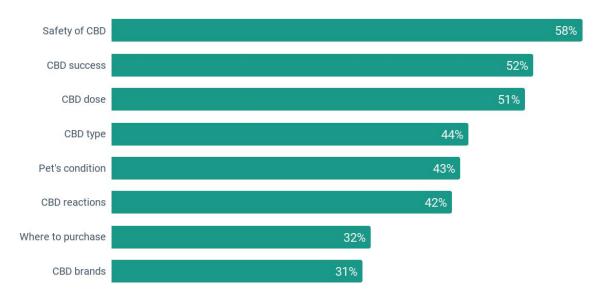
% of population who use CBD, by segment





Opportunity to be seen as the experts on pet CBD usage to connect with pet owners who are interested but cautious

Topics pet CBD users discuss with vets in the U.S. in 2021

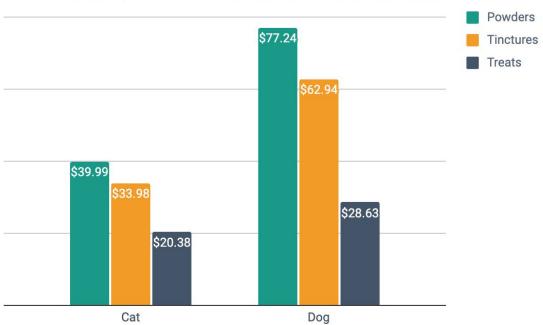




51

Powders are the most expensive CBD pet products followed by tinctures and then treats







CONSUMER OVERVIEW

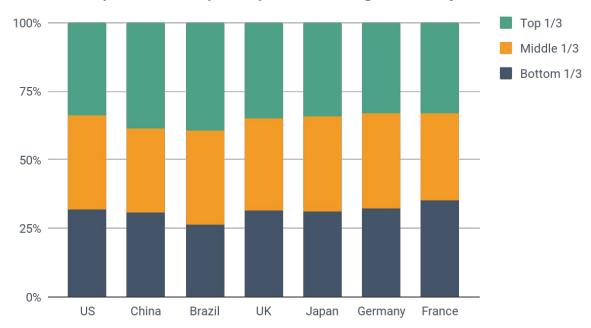
Consumer overview highlights

- While **pet owners are mostly Millennials ('80-'94) or Gen X('65-'79)**, pet ownership is equal across income levels
- 2 Majority of pet owners are in households with at least 2 Adults with a female decision-maker
- Important to target the decision-maker who is most likely female & either a Millennial or Gen X
- 4 In general, media consumption of pet owners are similar than that of the general population
- 5 Pet owners generally better remember advertising v.s. the general population
- 6 However, pet owners have the best ad-recall with social media and TV
- **93% of pet owners access the internet via a smartphone** and are more active on social media
- The difficulty will be strategizing on the optimal media spend per channel



Equal distribution of pet ownership across income levels

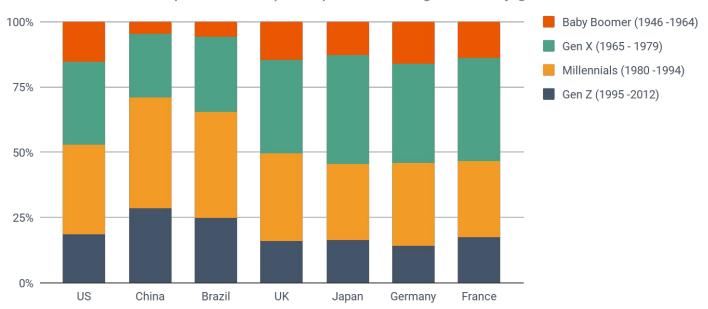
Share of pet ownership in top markets segmented by income level





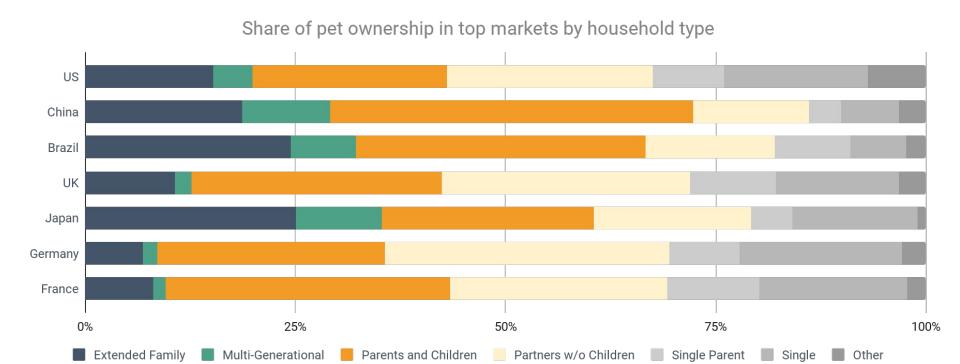
Majority of pet owners are Millennials or Gen X







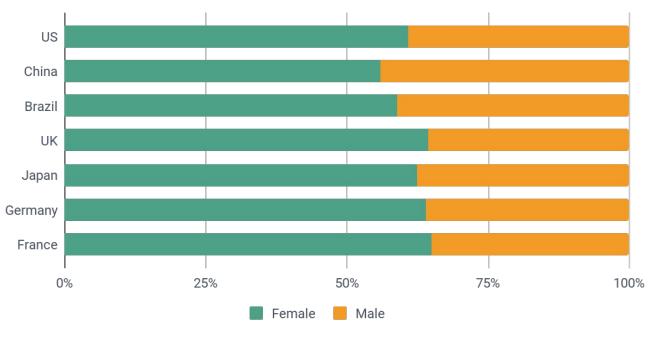
Majority of pet owners are households with at least 2 adults





Females are the most likely decision makers in pet care

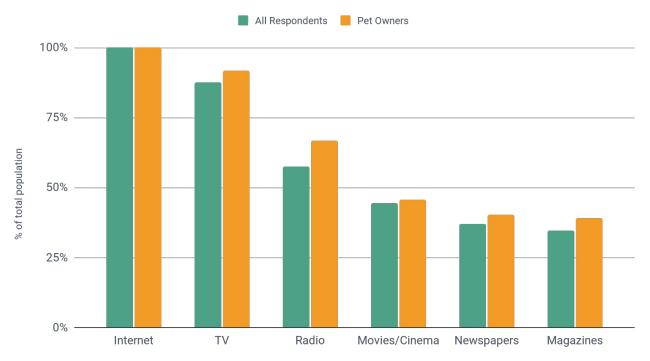
Share of purchase decision maker of pet goods in top markets segmented by gender





Media consumption of pet owners is similar to the general population

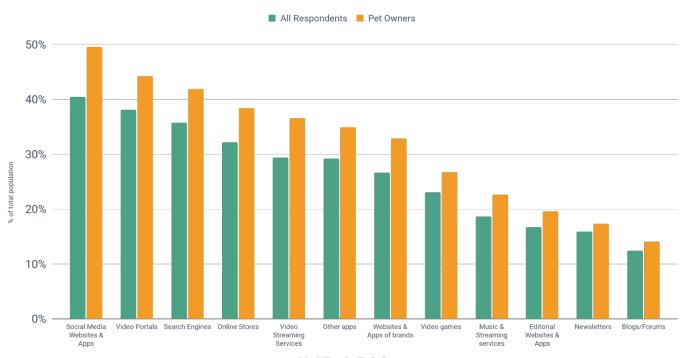
Type of media consumers have been using as of Sep 2022



In digital, the most impactful channels in terms of ad recall are social, video, and search engines for pet owners

Digital Advertising Touchpoints

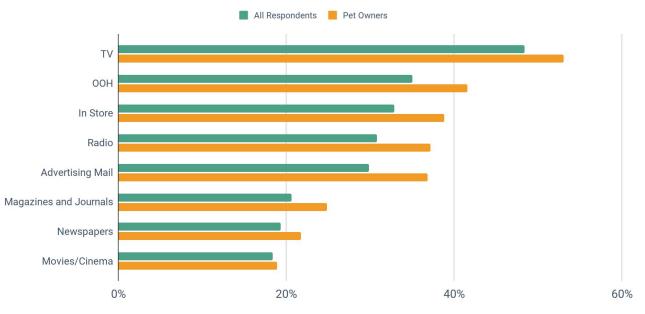
Top places people have come across digital advertising in Dec 2022



In offline media, the most impactful channels in terms of ad recall are TV and OOH for pet owners

Non-Digital Advertising Touchpoints

Top places where people have come across non-digital advertising in Dec 2022

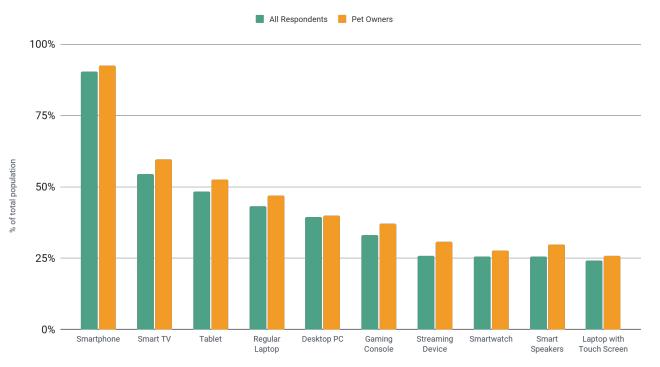


% of total population



93% of pet owners access the internet via a smartphone

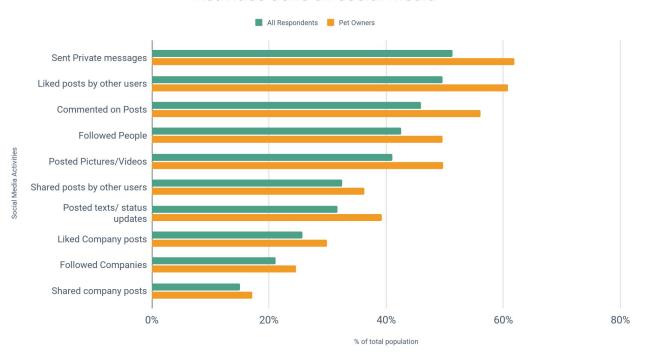
Devices consumers regularly use to access the internet





Pet owners are more active on social media

Activities done on social media





CONSUMERS THE MILLENNIAL QUESTION

Consumer: the Millennial question highlights

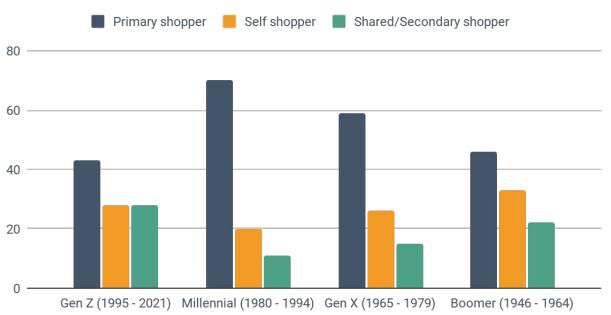
- 1 Millennials ('80-94) are the **primary shoppers** in a multi-person household
- 2 They are the most responsive generation to brands
- 3 Millennials are most likely to be triggered by reviews to make a purchase
- 4 They still mostly shop in offline channels, but are the fastest generation to adopt online shopping
- US Millennials **prefer mass stores as price is the leading factor** in choosing where to buy
- 6 Millennials in other big countries prefer supermarkets or hypermarkets
- Online shops and convenience stores are also preferred in China, while farmer's markets in Brazil
- Across big market countries excluding China, Instagram, Facebook, and Youtube are still the most influential social media apps and not TikTok
- 9 Aside from home delivery, automation/online subscription is becoming a sought after feature



Millennials are the primary shoppers in a multi-person household

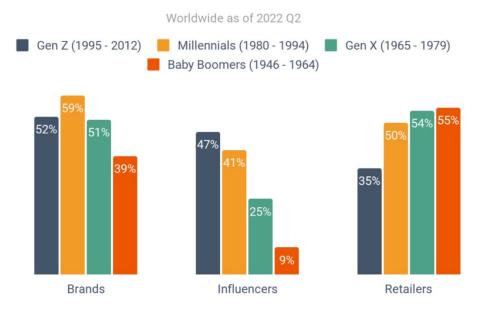
Co-shopping split of groceries in multi-person households

% of population in the United States in 2022



Among generations, Millennials respond best to brands

% of population that follow and purchase from the different types of social media accounts

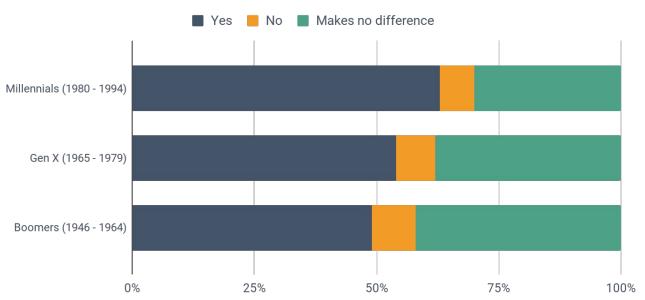




Reviews are more likely to trigger a purchase for Millennials as compared to older generations

U.S. shoppers likely to purchase groceries after reading a review

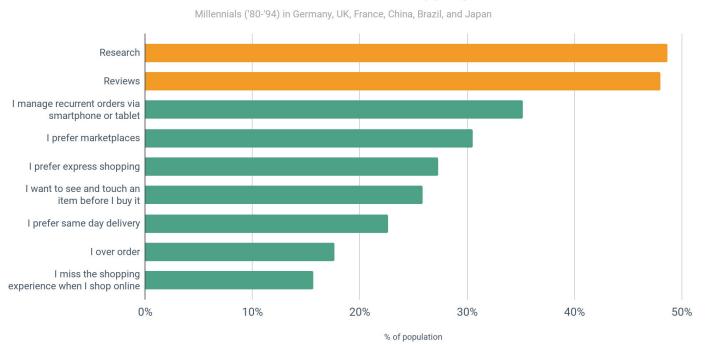
% of population in the United States, 2022





In other big markets, research and reviews are the most important factors with regards to online shopping

Attitudes of towards online shopping, 2022



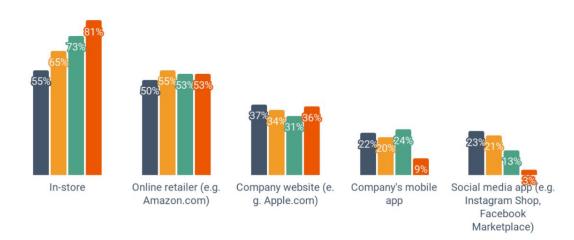


Millennials still buy in-store more, but buy most online amongst the different generations

Channels where consumers buy

% of population in the United States in 2022

■ Generation Z (1995-2012) ■ Millennials (1980-1994) ■ Generation X (1965-1979) ■ Baby boomers (1946-1964)

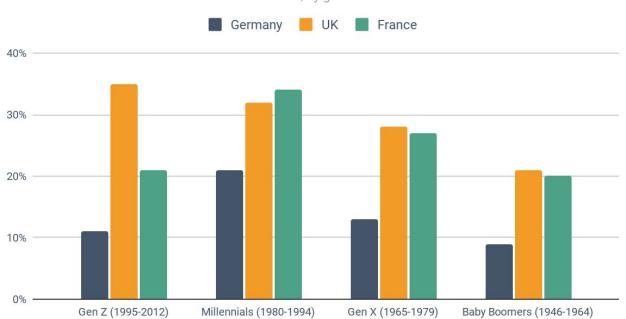




Aside from Germany, Millennials in Europe also have a high share of online shoppers

% of shoppers buying groceries online

as of 2022, by generation

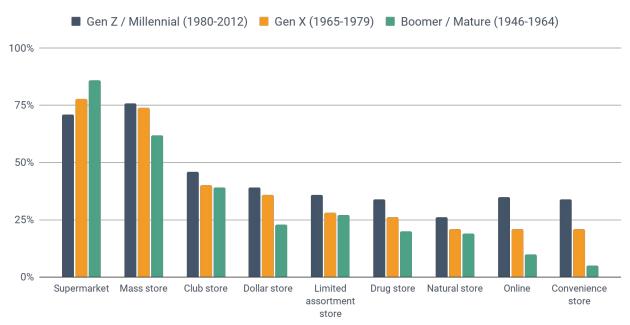




Millennials and Gen Zs are multi-channel shoppers, but prefer mass store the most

Preferred in-store channel by consumers

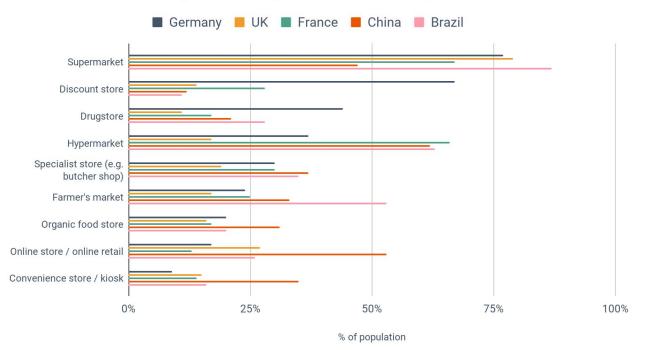
% of population in the United States as of Feb 2022





Supermarket or hypermarket are the preferred channels of Millennials in other big markets

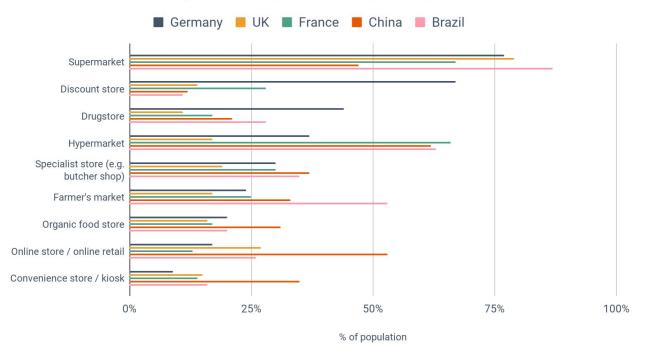
Preferred by channel by Millennial ('80-'94) consumers





Convenience is important for Millennials in China as online shopping and convenience stores are also highly preferred

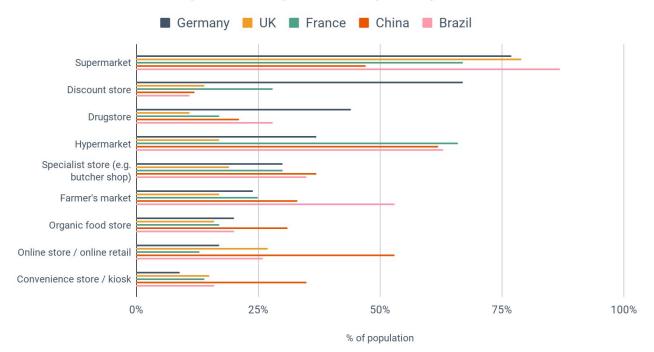
Preferred by channel by Millennial ('80-'94) consumers





Farmer's markets are also popular in Brazil suggesting the importance of freshness

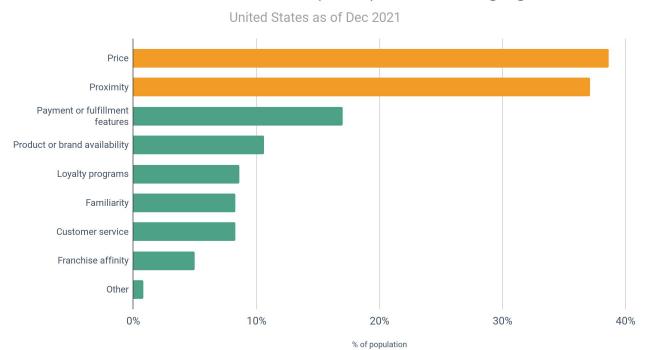
Preferred by channel by Millennial ('80-'94) consumers





Price and proximity are the most important factors for Millennials on choosing where to buy

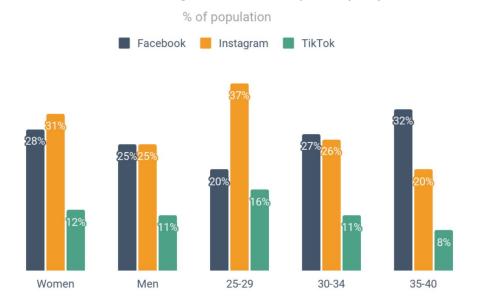
Influential factors for Millennials ('80-'94) when choosing a grocer





Among social media platforms, Instagram & Facebook still influence U.S. Millennials the most vs TikTok

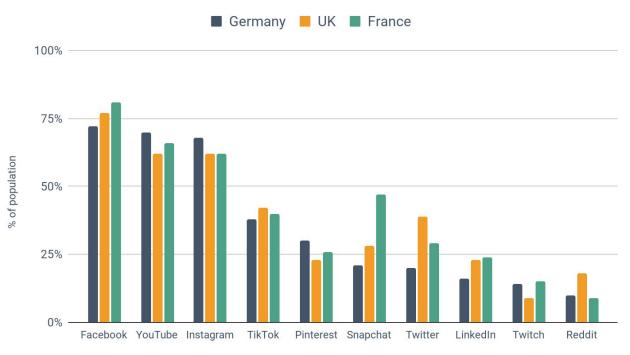
Social networks influencing U.S. Millennial ('80-'94) buyers in 2022





In order of preference, Facebook, Youtube, and Instagram are the most used social networks in Germany, UK, and France

Most used social networking platforms by Millennials ('80-'94) as of Sep 2022

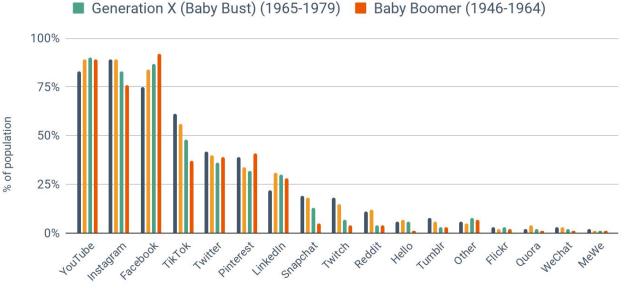




Millennials in Brazil use Youtube the most followed by Instagram and then Facebook

Most used social networking platforms in Brazil as of Sep 2022



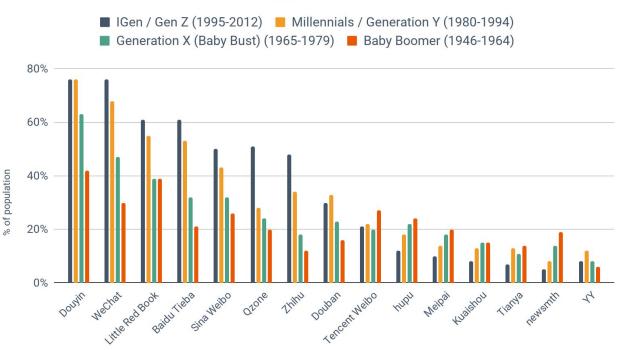


Answers



In China, Douyin, WeChat, Little Red Book, and Baidu Tieba are the social networks used the most by Millennials

Most used social networking platforms in China as of Sep 2022

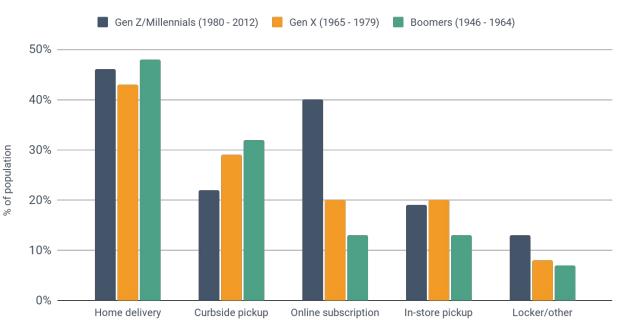




Automation or online subscription is becoming an important feature

Online grocery fulfillment preference

United States as of 2021





CONSUMERS SOLVING FOR GEN-X

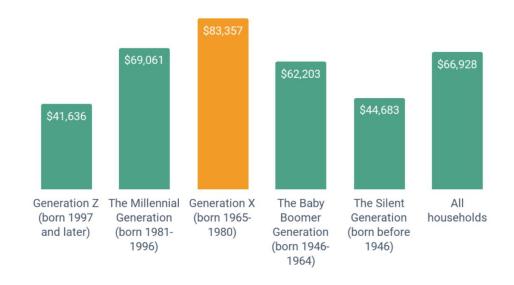
Consumers: solving for Gen-X highlights

- Gen-Xers('65-'79) are the **biggest spenders** across generations
- They are willing to pay for accessibility and convenience especially during the pandemic
- Partnering with retailers are important as Gen-Xers are not only influenced by brands but also by retailers
- Though open to e-commerce, **in-store shopping** in either Supermarkets or Mass store is **generally preferred**
- The opportunity is Gen-Xers are as **willing to try new products when online shopping** as compared to younger generations



Gen Xers spend the most across generations

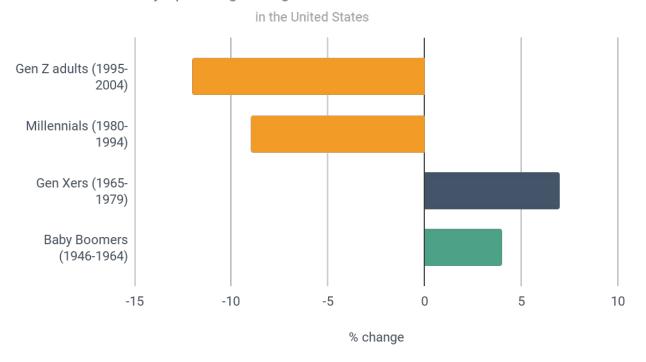
U.S. Annual Household expenditures 2021





Gen Xers are willing to pay more even during COVID

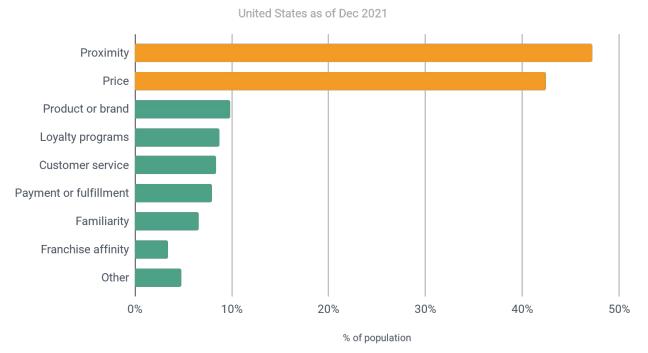
Grocery spending change between Mar'21 and Mar'22





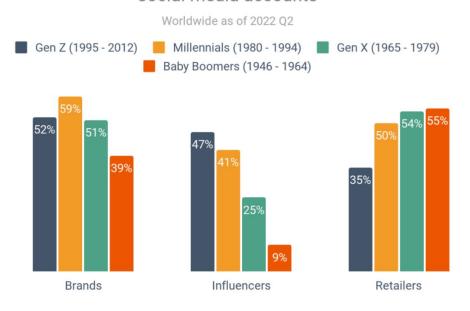
Proximity and price are still the most important factors when choosing where to buy but Gen X values proximity more

Influential Factors for Gen X('65-'79) when choosing a grocer



Gen X are not only influenced by brands, but also by retailers

% of population that follow and purchase from the different types of social media accounts



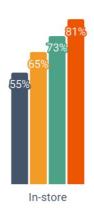


Gen Xers still prefer in-store, but are open to online shopping

Channels where consumers buy

% of population in the United States in 2022

■ Generation Z (1995-2012) ■ Millennials (1980-1994) ■ Generation X (1965-1979) ■ Baby boomers (1946-1964)









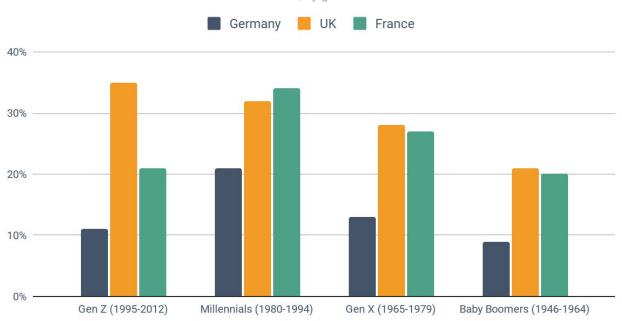




Aside from Germany, Gen-Xers in Europe also have a high share of online shoppers

% of shoppers buying groceries online

as of 2022, by generation

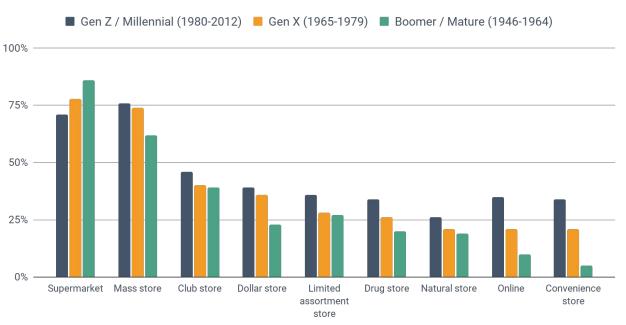




Gen Xers frequent supermarkets and mass Stores

Preferred in-store channel by consumers

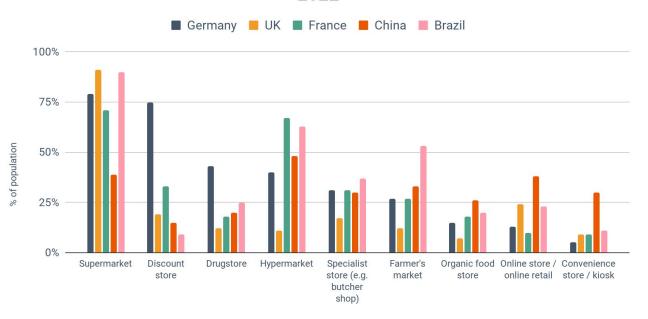
% of population in the United States as of Feb 2022





Gen-Xers in other big markets generally prefer either supermarkets or hypermarkets

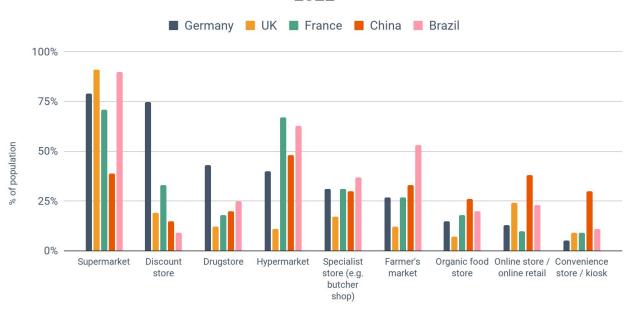
Preferred channel for shopping groceries of Gen-Xers('65-'79) as of Sep 2022





Gen-Xers in Germany also prefer discount stores

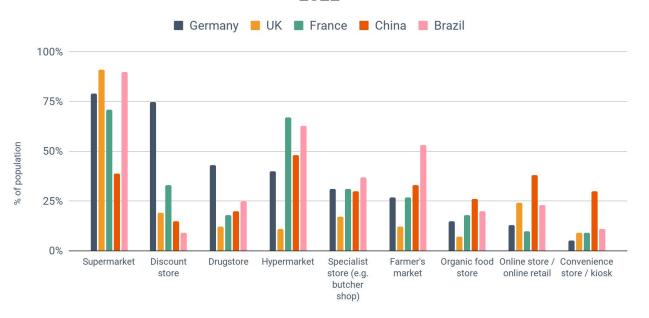
Preferred channel for shopping groceries of Gen-Xers('65-'79) as of Sep 2022





While Gen-X in China still prefer online and convenience stores and Gen-X in Brazil prefer farmer's market

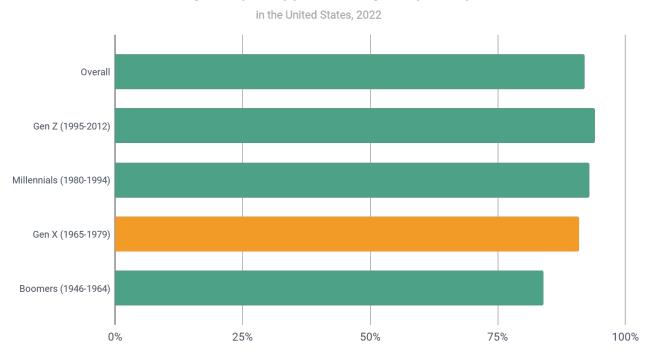
Preferred channel for shopping groceries of Gen-Xers('65-'79) as of Sep 2022





Gen Xers are as willing as the younger generations to try new products when online shopping

% of online grocery shoppers willing to try new products





CONSUMERS CONNECTING WITH GEN Z

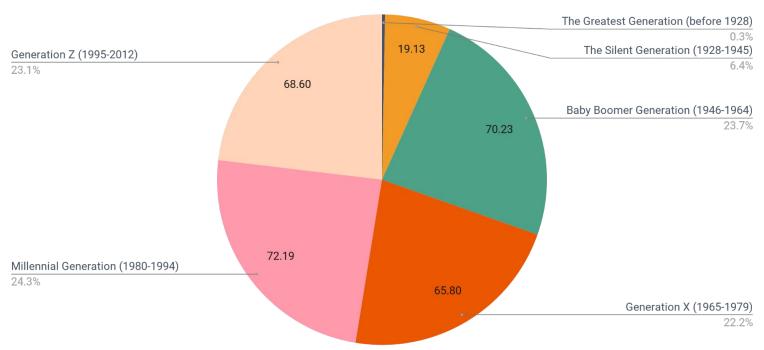
Consumers: connecting with Gen Z highlights

- Gen Z('95-'12) already represents almost a quarter of the United States population
- 2 Most are engaged with socially relevant issues
- 3 Brand reach and distribution will be even more important as **Gen Zs are omni-shoppers**
- 4 They disproportionately consume more Social Media & prefer videos both long-form and short-form
- Gen Zs are most susceptible to trigger purchases due to Social Media
- 6 Female Gen Zs are most influenced by family & friends
- The generation's low interest in pets and awareness in brands should be taken as an opportunity
- Gen Zs respond best to personalized advertisements



Gen Zs already represent almost a quarter of the U.S. population

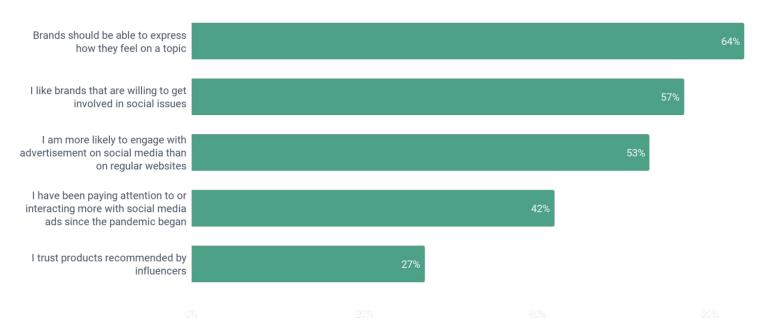
U.S. Population by generation 2021 (in millions)





Gen Zs are engaged with socially relevant issues

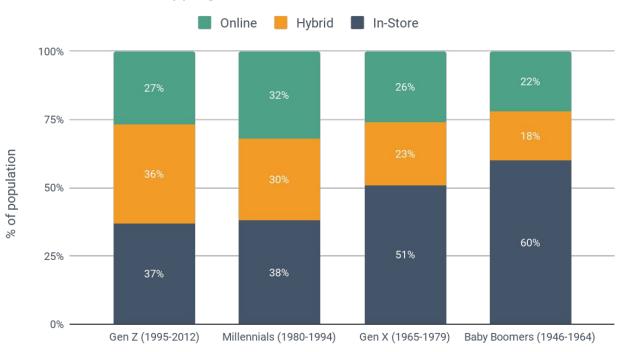
Perceptions & attitudes towards advertising among Gen Z('95-'12) consumers in the U.S. as of Jan 2021 % of population





Gen Zs prefer omnichannel shopping more than any other generation

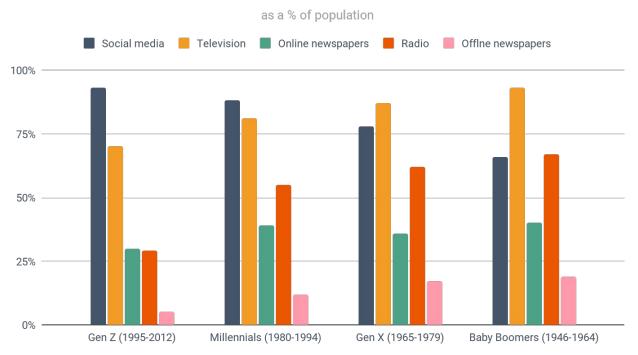
Preferred shopping methods of consumers, worldwide in 2021





Gen Zs disproportionately consume social media more

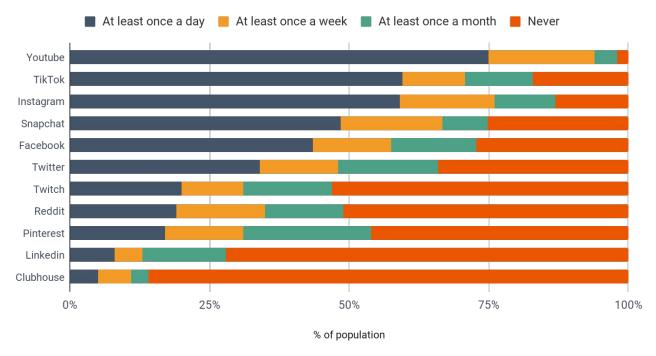
Media accessed weekly in the U.S. 2022





Gen Zs prefer videos both long-form and short-form

Social media platform use of U.S. Gen Zs('94-'12) as of July 2022

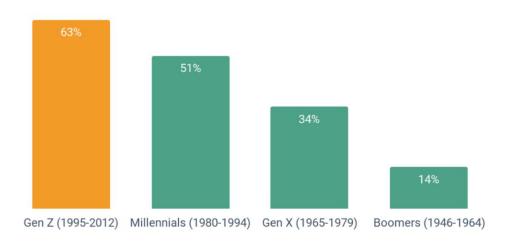




Social media triggers purchases with Gen Zs more than previous generations

Purchases triggered by social media

Comparing % penetration across generations in the United States in 2022

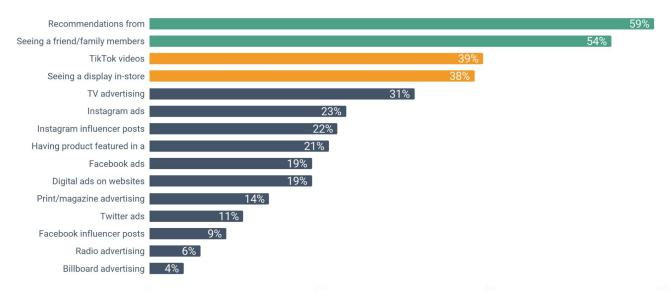




But female Gen Zs are more influenced by family & friends. TikTok & in-store displays are most effective advertisements

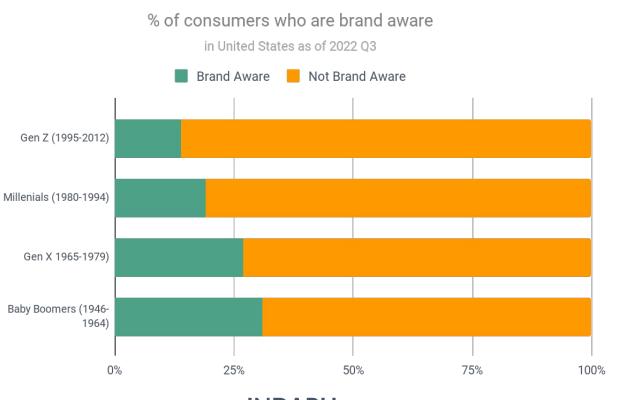
Influences on purchasing decisions of female Gen Zs ('95-'12)

% of population in the United States as of May 2021



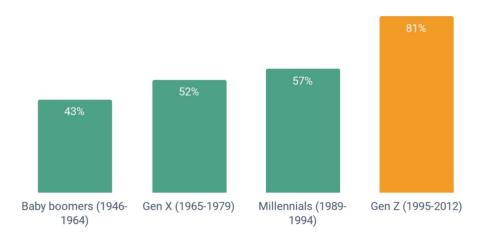


There is still an opportunity to establish brand awareness with Gen Zs



Among generations, Gen Zs respond the best to personalized advertisements

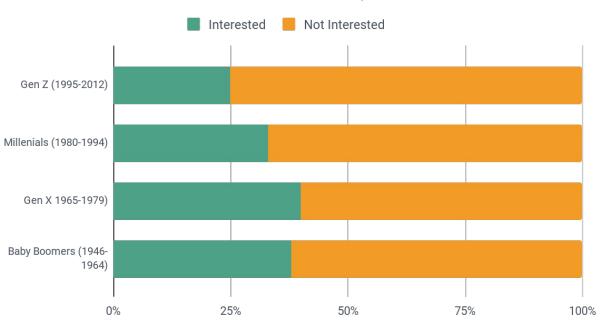
% of consumers who liked personalized ads in the United States as of 2022



Gen Zs are least interested in Pets



in United States as of 2022 Q3





ADVERTISING

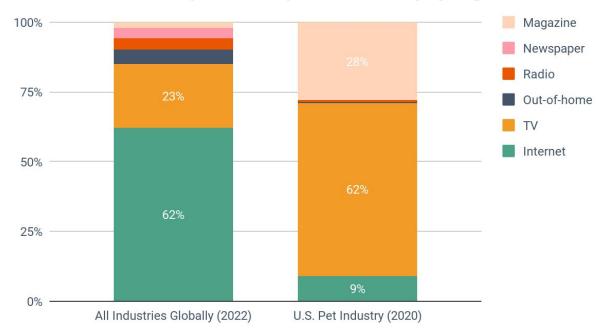
Advertising highlights

- 1 Pet Industry only spends **9% on digital while the rest of the categories are already at more than 60%**
- 2 In 2022, marketers planned to increase investments on digital while decreasing on traditional media
- 3 Marketers continue to experiment with digital advertisement and short-form video is the latest trend
- Even with recent innovations, marketers continue to face challenges in making the most out of digital media such as connecting demand-side platforms with other marketing tools and limiting media waste



Pet industry has lagged in digital advertising, spending only 9%, while all industries globally spend 62%

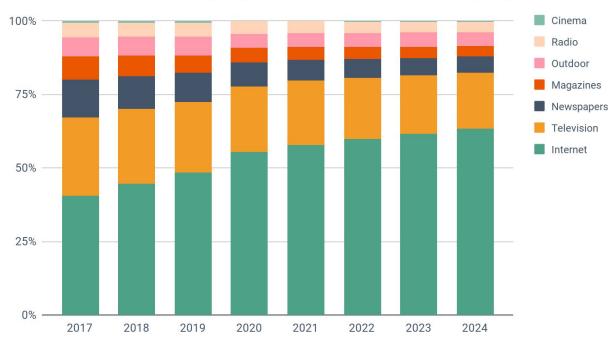
Share of ad spend in the pet care industry by segment





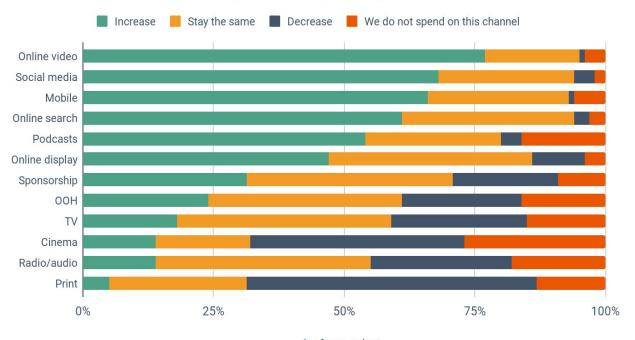
In Western Europe, internet has overtaken TV in terms of ad expenditure

Share of advertising expenditure in Western Europe by segment



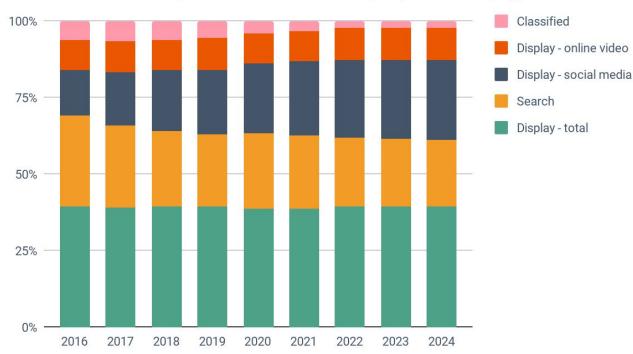
In 2022, marketers worldwide increased spending on different internet mediums with sizeable decreases on traditional media

Planned changes in Ad Spending of Marketers



Display remains the most important spend on the internet. In fact, social media displays alone has overtaken search

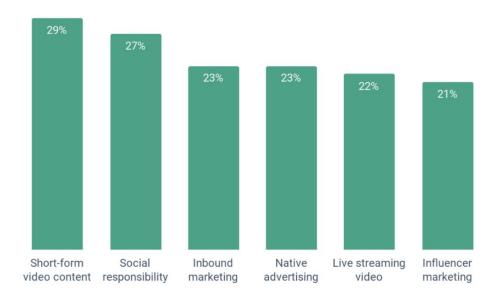






Marketers worldwide continue to experiment with online advertising to remain competitive

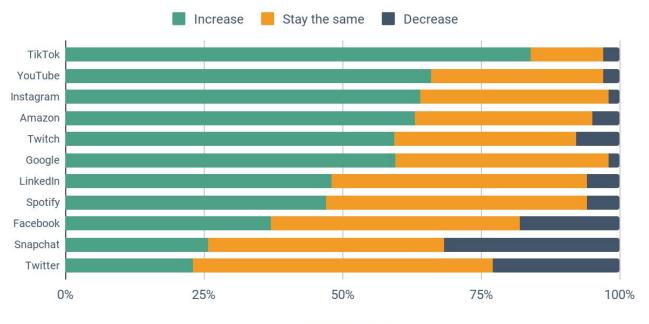
% of marketers who plan to leverage top trends for first time in 2022





3 out of 4 marketers plan to invest on TikTok while more than half will spend more on other big platforms

Changes in spending on digital platforms by marketers worldwide 2022



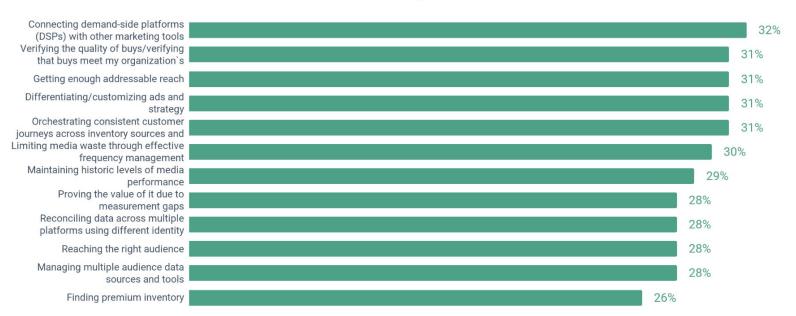
% of respondents



As businesses migrate towards the internet, online advertising has become more competitive and complex

Top programmatic advertising challenges worldwide 2022

% of ad technology decision-makers worldwide





Use of data to improve marketing comes with other challenges

Challenges when using data in digital advertising

% of marketers worldwide 2021





THANK YOU

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